



EVA-LAST HULK FASTENERS LIMITED LIFETIME WARRANTY

Quality Policy

Eva-Last warrants that its HULK Fasteners will be free from defect. If you receive a patently defective fastener, do not use or install it. Installing a defective HULK Fasteners product is unsafe. Immediately return the defective fastener to the point of purchase for an exchange or refund.

Eva-Last warrants that HULK Fasteners conform to the standards, specifications, and characteristics provided in the HULK Fasteners Technical Data Sheet (TDS) available on www.eva-last.com.

Limited Lifetime Warranty

Eva-Last warrants to the first consumer purchaser that its stainless steel and coated HULK Fasteners will not rust under normal environmental conditions for the lifetime of the application when installed in accordance with the recommendations in the applicable Eva-Last or other product installation guide or applicable building codes, whichever is most stringent.

The HULK Fastener chosen must be suitable for the application and environment, and comply all relevant terms of the HULK Fasteners TDS. If the HULK Fastener has a corrosion resistant coating, this coating must not be damaged due to installation or wear. Failure to fully follow with these guidelines may void this warranty.

Non-transferability

Except where prohibited by law, this warranty is not transferable to any other party, successors, or assigns. Where prohibited by law, the transferability of the rights under this warranty is limited to the greatest extent lawfully permitted.

Limitations

Eva-Last's only liability under this warranty is to, at its sole discretion, repair, or replace the quantity of HULK Fasteners proven to be defective, or to refund the monetary value which was paid by the first consumer purchaser for the defective HULK Fasteners.

If the defective product is not available, a replacement with the most suitable and similar product, or a refund will be the only remedy. This remedy will be selected at Eva-Last's sole discretion.

Eva-Last is not responsible for product failure caused by the improper use or improper installation of its own or other building materials, including HULK Fasteners.

This warranty excludes all other damages including, but not limited to, damages arising as a result of alteration, accident, misuse, neglect, reuse, worn building materials, or use not in accordance with the any applicable Eva-Last or other product installation guide, whichever is more stringent. All applicable TDS guidance and applicable building codes must also be adhered to or this warranty may be nullified.

Claims

To make a claim under this warranty, the first consumer purchaser of the fasteners must complete a warranty claim form submission on the Eva-Last website at www.eva-last.com. In order for this warranty claim to be considered, it must include the first consumer's original proof of purchase, clear photos of the failure or defect, and a full description of the failure or defect.

The customer agrees to provide any additional information as is reasonably requested by Eva-Last to determine the validity of the original purchase and the nature and cause of the defect or failure.